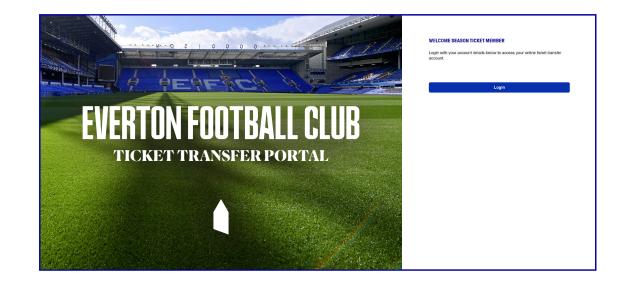




STEP 1:

To access the Ticket Transfer Portal, visit https://tickettransferportal.evertonfc.com/ and login to your account using the login button on the right-hand side of the screen.

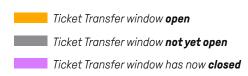
Login using your email address and password that's connected to you evertonfc.com account.

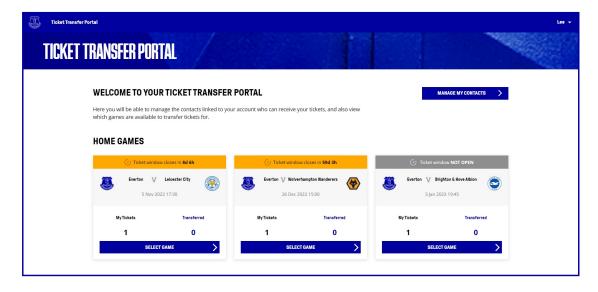


STEP 2:

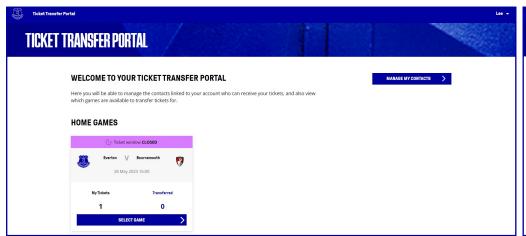
When you login to the Ticket Transfer portal you will be presented with the portal homepage.

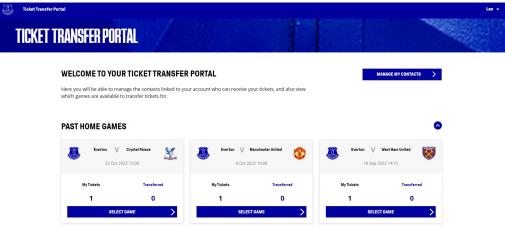
Here you will see a list of all upcoming and past home games. There is a colour code criteria to determine whether the transfer window is open, not yet available or closed.





STEP 2: (CONTINUED)



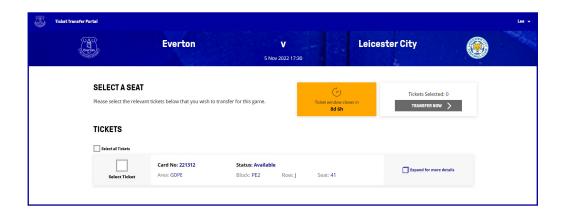


If you want to see a more detailed history of the past home games, you can select the game and view an overview of your corresponding seats.

By selecting 'expand for more details' you will then see who you transferred each seat to and when.

STEP 3:

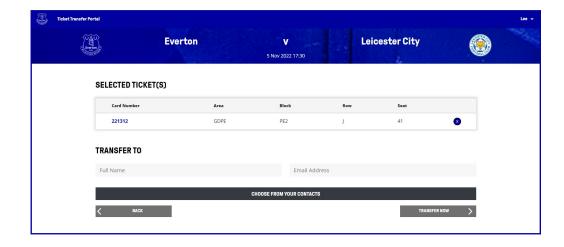
If you select a game with a live ticket transfer window, you can view the corresponding list of seats available.



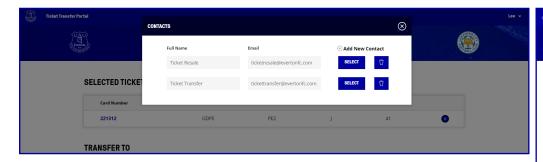


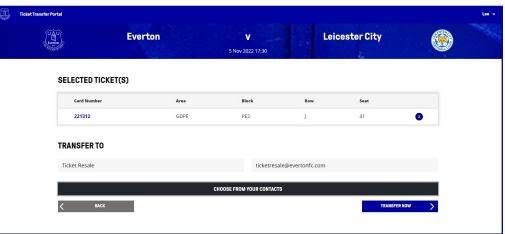
STEP 4:

If you wish to transfer your seat, you can select **'TRANSFER NOW'** and this will allow you to allocate the recipient you wish to transfer your seat to.



You can choose from an existing contact, or add a new recipient by adding their name and email address.





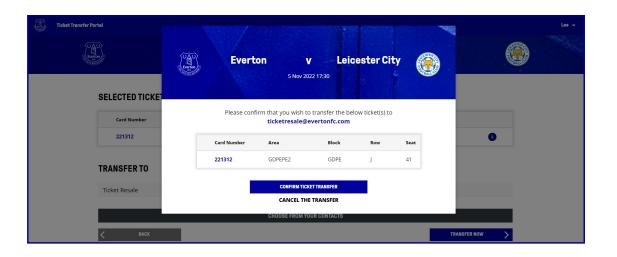


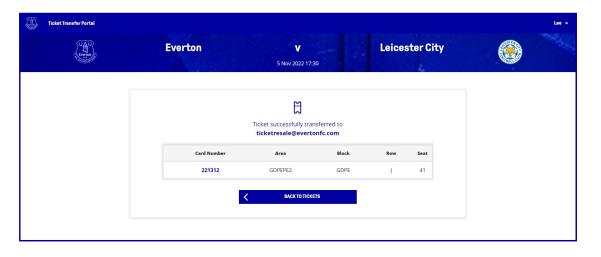
STEP 5:

If you then click on **'CONFIRM TICKET TRANSFER'** it will ask you to confirm.

STEP 6:

Once you have confirmed the transfer you will then be presented with the confirmation screen.



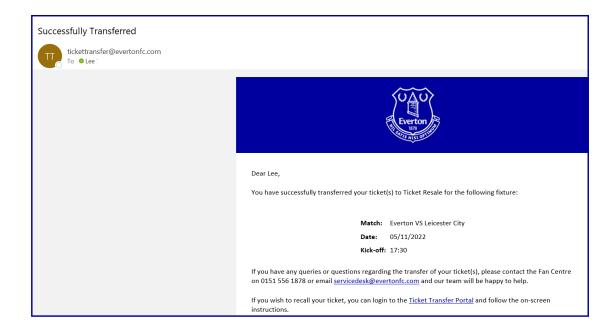


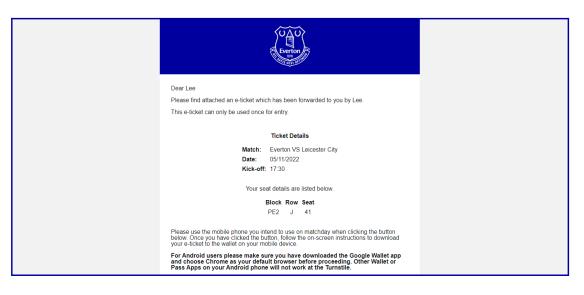


STEP 6 (CONTINUED):

You will also receive an email to notify you of the successful ticket transfer.

The recipient will then receive an email notifying them of the transfer, with instructions on how to download their ticket.





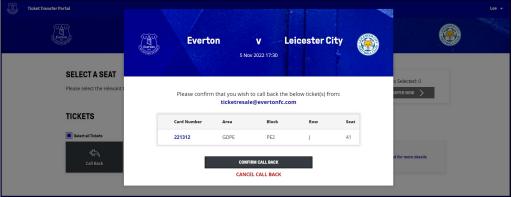
CALLING BACK YOUR TICKET



STEP 1:

If you want to call back your ticket after you have transferred it, click on **'back to tickets'** and you will see the tickets you have transferred are in a transferred state. You will then have the option to call back your seat(s), should you wish to do so.





STEP 2:

Once a ticket has been called back, the previous recipient will receive another **confirmation email** to notify them of this, and their ticket will be now invalidated.

You can track all of the activity related to your seat by selecting **'expand for more details.'** This will show you who you have transferred your seat to, when you transferred it and the current status of the ticket.

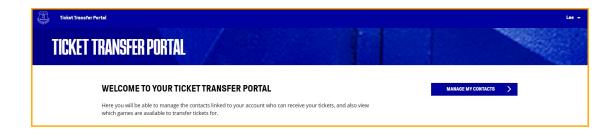


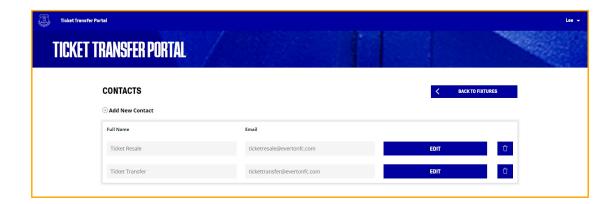
CONTACTS



STEP 1:

From the home page you can access your contact references.





STEP 2:

In here you can **add/delete/edit contact details** for your friends and family members.

This can be a helpful tool for Season Ticket Members who frequently transfer their seat to the same people.

